## Easterling, Deborah

232503

From:

Easterling, Deborah

Sent:

Monday, October 17, 2011 3:16 PM

To:

'ROBERT L EAKER'

Subject:

RE: Letter of protest in docket 2007-286-WS

Dear Mr. Eaker,

This is to acknowledge receipt of your second email to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2007-286-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling Administrative Assistant

From: ROBERT L EAKER [mailto:hisenterprises@bellsouth.net]

**Sent:** Saturday, October 15, 2011 12:22 AM

To: Contact

Subject: Letter of protest in docket 2007-286-WS

Dear Public Service Commission,

Please see the attached letter of protest. Thank you for your attention to this matter DNIS

Sincerely, Frankie Eaker 738 Woodlake Road Anderson, S. C. 29621 Public Service Commission of South Carolina 101 Executive Center Dr., Suite 100 Columbia, SC 29210



Phone: 803-896-5100 Fax: 803-896-5199 www.psc.sc.gov

Email form to: contact@psc.sc.gov

\* Required Fields

Date: \* October 17, 2011

## Letter of Protest in Docket \* 2007 - 286 - V





| Protestant Information: |                   |                |       |                       |  |
|-------------------------|-------------------|----------------|-------|-----------------------|--|
| Name *                  | Frankie L. Eaker  |                |       |                       |  |
| Mailing Address *       | 738 Woodlake Road |                |       |                       |  |
| City, State Zip *       | Anderson          | , <u>S. C.</u> | 29621 | Phone * (864)226-9924 |  |
| E-mail                  |                   | · Mayer        |       |                       |  |

1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of the Utilities Services of SC.

2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)

I am looking at the direct testimony of Willie J. Morgan from the Office of Regulatory Staff, docket no. 2007-286-WS, and see on exhibit WJM-7 the water production versus the water sold for my subdivision, Hill and Dale. It looks like in 2007 we were charged for 1,147,094 gallons more than the 3,298,900 gallons which is listed under the "water produced" section. It is my understanding the "water produced" is actually the number of gallons Utilities Services purchased from Hammond water that must pass through the master meter. If that is true then what is the reason for the "unaccounted for" water? Are the meters being misread or is there an alternate water source? It is my understanding we are a pass-through water customer and we should be charged for only the water going through the master meter. Furthermore, I understand our water comes from Hartwell Lake and then to Hammond Water via Anderson Regional and the sold to Utilities Services. One can see from the difference in the above mentioned numbers something is very wrong here. It seems to me as a customer this should be investigated before a rate increase is approved for Utilities Services.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \*
(This section should be completed.)

At this late date I do not think I can offer testimony.